

REPAIR FORM WATER CONTENT METER

(Please complete this form correctly to avoid any unnecessary delays to your repair)

DETAILS OWNER

Company: _____
Name: _____
Street: _____
Postcode: _____
City: _____
Country: _____
Tel: _____ Fax: _____

WHEN REPAIRED, PLEASE RETURN TO

(if other than owner's details)

Company: _____
Name: _____
Street: _____
Postcode: _____
City: _____
Country: _____
Tel: _____ Fax: _____

Send meter together with this repair form to:

VENNE ELECTRONICS BV
INDUSTRIETERREIN TECHNO PORT EUROPE
AMERIKALAAN 11
6199 AE MAASTRICHT - AIRPORT
THE NETHERLANDS

Always send a copy of the repair form to:

GRODAN BV, CUSTOMER SERVICE

Fax +31 (0)475 35 37 16
E-mail info@grodan.nl

Grodan will not ask permission of the owner should repairs not exceed 150 Euro. However, would you prefer to receive an indication, please tick the box below.

- I'd like to receive advanced notice of the cost price involved.
 I'd like to receive a pool sensor* (in case of a sensor repair)

Serial Numbers

IMPORTANT: always note serial numbers of all items sent in for repair

- Hand meter _____
 Continuous meter _____
 Mainbox _____
 Buffer _____
 Sensor _____
 Other _____

Meter supplied in original casing Yes No

Description of malfunction:

(please describe the malfunction as specifically as possible; multiple answers possible)

HAND METER

- The hand meter doesn't work according to specifications.
 The meter doesn't start up, no indications on the display screen
 Error code received after start-up. If so, please tick the reported error codes below
 1 2 3 4 5 6 7
- The hand meter seems to be working, but the readings appear untrustworthy to me
 WC is unreliable
 EC is unreliable
 T is unreliable
- The hand meter has been dropped
 The charger has been dropped
 The sensor has been dropped
 The cable to the sensor has been damaged
- Additional comments _____

CONTINUOUS METER AND ACCESSORIES

Description of malfunction: _____

EXECUTION OF REPAIR: (to be filled out by Venne Electronics BV's repair staff)

Warranty Yes No If no, repair costs in Euro: _____

Executed as repair order number: _____

*The customer agrees to receive a pool sensor with 1 year Grodan warranty instead of the one he/she sent in