

REPAIR FORM WATER CONTENT METER

(Please complete this form correctly to avoid any unnecessary delays to your repair)

<u>DETAILS OWNER</u> Company: _____ Name: _____ Street: _____ Postcode: _____ City: _____ Country: _____ Tel: _____ Fax: _____	<u>WHEN REPAIRED, PLEASE RETURN TO</u> <small>(if other than owner's details)</small> Company: _____ Name: _____ Street: _____ Postcode: _____ City: _____ Country: _____ Tel: _____ Fax: _____
Send meter <u>together with this repair form</u> to: VENNE ELECTRONICS BV INDUSTRIETERREIN TECHNO PORT EUROPE AMERIKALAAN 11 6199 AE MAASTRICHT - AIRPORT THE NETHERLANDS	<u>Always</u> send a copy of the repair form to: GRODAN BV, CUSTOMER SERVICE Fax +31 (0)475 35 37 16 E-mail info@grodan.nl

Grodan will not ask permission of the owner should repairs not exceed 150 Euro. However, would you prefer to receive an indication, please tick the box below.
 I'd like to receive advanced notice of the cost price involved.

Serial Numbers	IMPORTANT: always note serial numbers of all items sent in for repair
<input type="checkbox"/> Hand meter	_____
<input type="checkbox"/> Continuous meter	_____
<input type="checkbox"/> Mainbox	_____
<input type="checkbox"/> Buffer	_____
<input type="checkbox"/> Sensor	_____
<input type="checkbox"/> Other	_____
Meter supplied in original casing <input type="checkbox"/> Yes <input type="checkbox"/> No	

Description of malfunction:
(please describe the malfunction as specifically as possible; multiple answers possible)

HAND METER

- The hand meter doesn't work according to specifications.
 - The meter doesn't start up, no indications on the display screen
 - Error code received after start-up. If so, please tick the reported error codes below
 1 2 3 4 5 6 7
- The hand meter seems to be working, but the readings appear untrustworthy to me
 - WC is unreliable
 - EC is unreliable
 - T is unreliable
- The hand meter has been dropped
- The charger has been dropped
- The sensor has been dropped
- The cable to the sensor has been damaged
- Additional comments _____

CONTINUOUS METER AND ACCESSORIES
Description of malfunction: _____

EXECUTION OF REPAIR: (to be filled out by Venne Electronics BV's repair staff)

Warranty Yes No If no, repair costs in Euro: _____

Executed as repair order number: _____